**Service Agreement**

**This Service Agreement (“Agreement”)** is entered into on **05 September 2025** between:

* **Provider:** TechFlow Solutions Pvt. Ltd., registered in Bangalore, India.
* **Client:** Acme Retail Pvt. Ltd., registered in Mumbai, India.

**1. Scope of Services**

The Provider agrees to deliver **AI-powered workflow automation services** to the Client, including:

* Integration of intelligent agents into the Client’s document workflow.
* Real-time analysis and validation of contract data.
* Secure orchestration of tasks between agents.

**2. Fees and Payment**

* Service Fees: ₹1,50,000 per month.
* Payment Terms: Due within **30 days** of invoice date.
* Late Payment: A penalty of **2% per month** will be charged.

**3. Confidentiality**

Both parties agree to maintain strict confidentiality of all shared data and documents.

**4. Liability**

* Provider’s liability is limited to the amount paid under this Agreement in the last 3 months.
* Client acknowledges that **no system is 100% secure**, and Provider is not liable for indirect damages.

**5. Term & Termination**

* The Agreement shall remain in effect for **12 months** from the start date.
* Either party may terminate with a **30-day written notice**.

**6. Governing Law**

This Agreement shall be governed by and construed in accordance with the laws of **India**.

**Signed by:**

**Authorized Signatory (Provider)**

**Authorized Signatory (Client)**